

HMA WGEO – Rapid Alert Form

Counterfeit or illegal product found in the illegal supply chain

Shaded area to be completed by the secretariat

Reference: No:		
Date:	Time:	Initials:
Please complete sections 1 to 5 providing as much information as possible.		
1. REPORTING PERSON		
Name:	Position:	
Organisation:		
Address:		
Telephone No:		
e-mail address		
2. PRODUCT DETAILS		
RANITIDINE EG 300 mg (packaging containing 56 tablets) o Lot #170228A & 170229A o 2376 units (1248 units lot#170228A – 1152 units lot#170229A)		
Manufacturer: Information to be confirmed later.		
Supplier: Eurogenerics NV/SA		
Legal status: Banned <input type="checkbox"/> Counterfeit <input type="checkbox"/> Unlicensed <input type="checkbox"/> Stolen <input checked="" type="checkbox"/>		
Dosage form: filmcoated tablets		
Strength: 300 mg		
Batch / lot no: Cfr. supra Is batch number genuine: Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>		
If yes to the above, advise batch destination country: Belgium		
Expiry date: -		
Language of packaging: -		
Date of discovery: 18/04/2017		
Details of the discovery: On April 18 th 2017, Eurogenerics NV/SA received a notification from their customer EPC Familia that 2376 units of Ranitide EG were missing from a shipment prepared by their contract warehouse PharmaDistriCenter (PDC). On April 12 th 2017, PDC prepared a shipment of 2400 units of the aforementioned medicinal product for EPC Familia. The transporter for this shipment was PostNL. On April 13 th 2017, PostNL reported the absence of 2 pallets of Ranitidine EG 300 mg to PDC. Lastly, on April 25 th 2017, EPC Familia reported to having only received 24 units, instead of the 2400 units originally ordered.		

Investigation shows that PDC delivered the shipment to PostNL. However, PostNL claims not having received these goods. Further investigation hasn't revealed any more information regarding the whereabouts of the missing goods. So far, there is no indication that the stolen medicines have been introduced in the European supply chain.
Analysed: YES <input type="checkbox"/> NO <input checked="" type="checkbox"/>
If yes, result of analysis:

3. DISTRIBUTION METHOD	
Internet: YES <input type="checkbox"/> / NO <input checked="" type="checkbox"/>	
Internet: -	Non internet, advise full details: the products were shipped via courier in Belgium. So far, no indication that the stolen medicines have been introduced in the European supply chain.
URL: -	
Website address: -	
Other details: -	
Currency of payment: -	
Has product reached patients/consumers? Unknown	
4. RISK TO PUBLIC HEALTH	
Adverse reactions: YES <input type="checkbox"/> / NO <input checked="" type="checkbox"/>	
Medical assessment details:	
5. NEED FOR PUBLICITY	
Are you making a public statement? YES <input type="checkbox"/> / NO <input checked="" type="checkbox"/>	
Are you issuing a press release? YES <input type="checkbox"/> / NO <input checked="" type="checkbox"/>	
Are you recalling product? YES / NO <input checked="" type="checkbox"/>	
6. DISSEMINATION	
Are you content for this Rapid Alert to be shared outside WGEO membership? YES <input checked="" type="checkbox"/> / NO <input type="checkbox"/> (please see below)	
If yes, please specify which of the below you are content for this to be shared with (you may tick more than 1 box)	
Law Enforcement <input checked="" type="checkbox"/> Industry Security <input type="checkbox"/> Trade Associations <input type="checkbox"/>	
Traders <input type="checkbox"/> Other <input type="checkbox"/> Please specify _____	
7. PHOTOGRAPH	

If possible, please attach a photograph of the product.